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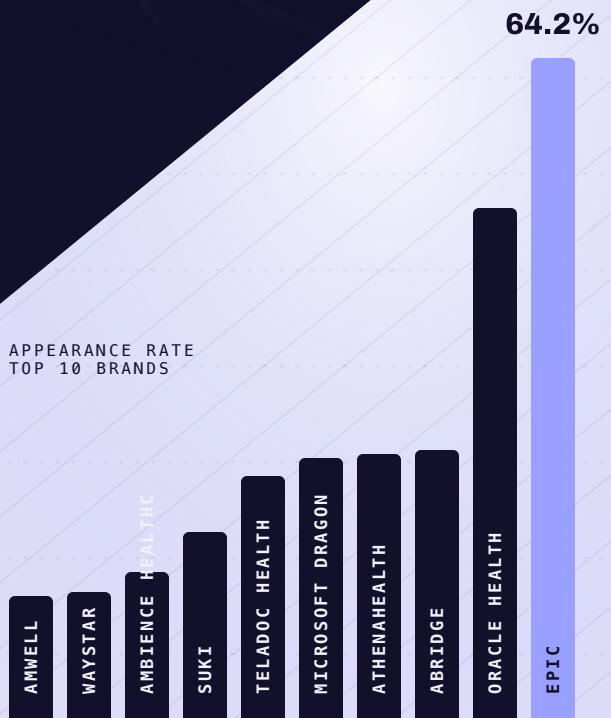
HEALTH TECH VENDORS INDEX 2.0

Which health tech vendors AI engines name
288 AI answers · November 6 to 7, 2026

Measured :
November 6 to 7, 2026
24 questions × 3 runs · 288 AI answers

Engines :
ChatGPT · Claude · Gemini · Perplexity
plus 65 Google AI Overviews

Prepared by :
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AT A GLANCE

Epic leads this measured set. Oracle Health is second.

Epic: 185/288 returned four-engine answers (64.2%; 95% interval 58.5–69.6%).

Version 2. This version replaces the first version of this study, first published April 28, 2026. It uses measured counts, so the two versions are not comparable.

288
AI answers analyzed across ChatGPT, Claude, Gemini and Perplexity

64.2%
of answers named Epic, the most-named (185 of 288)

38
tracked vendors named at least once (of 38)

98.5%
of Google searches showed an AI Overview (65 of 66)

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KEY FINDINGS

01 What the data shows

MEASURED APPEARANCE

Epic

Epic: 185/288 returned four-engine answers (64.2%; 95% interval 58.5–69.6%).

NAMED FIRST

65/288 (22.6%)

Epic was the first vendor named in 65 of 288 answers, more than any other tracked vendor. Its average first position was 2.4.

OWN-SITE CITATIONS

24/288 (8.3%)

Teladoc Health's own domains were cited in 24 of 288 grounded answers, more than any other tracked vendor. Suki, Amwell, InterSystems and Health Recovery Solutions followed at 10 of 288 each. 11 of 38 tracked vendors had 0 of 288.

AIO TRIGGER

65/66 (98.5%)

Google AI Overviews appeared on 65 of 66 searches (CI 91.9–99.7%). On the other search, no overview was shown.

AIO LEADER

48/65 (73.8%)

Epic was the vendor named most often in AI Overviews, at 48 of 65, followed by Oracle Health at 30 of 65 (46.2%). In the four-engine set, Epic was named in 185 of 288 answers (64.2%).

TOP DOMAIN

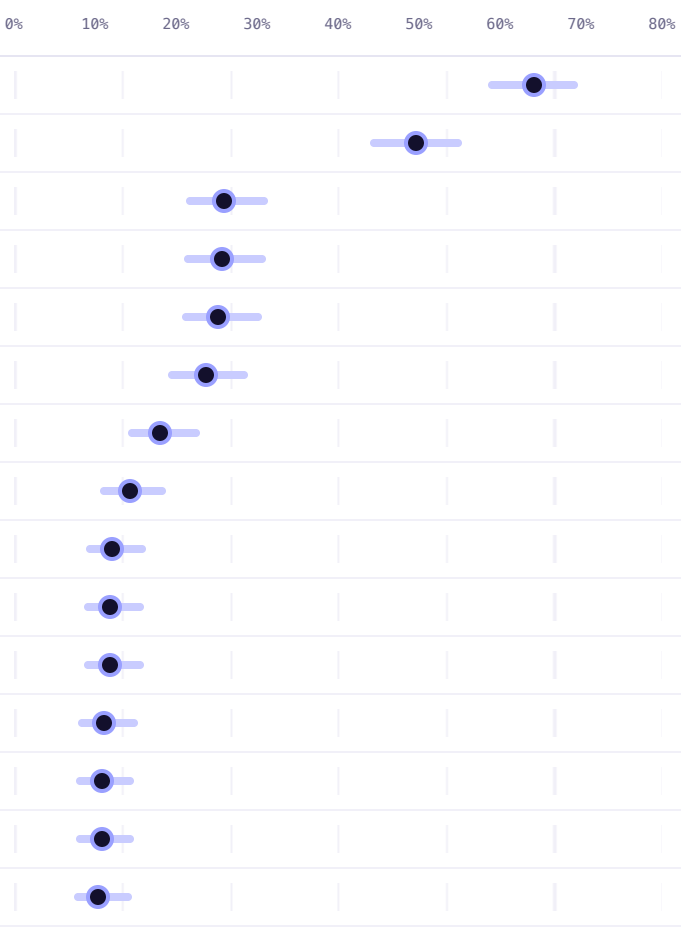
77/288 (26.7%)

beckershospitalreview.com was cited in 77 of 288 grounded four-engine answers, with 89 of 2,586 citations (3.4%). keragon.com came second with 54 citations in 51 answers (17.7%).

THE LEADERBOARD

02 Which vendors AI engines name

Appearance rate across 288 four-engine answers. The bar is the 95% confidence interval; overlapping bars cannot be told apart at this sample size.



	BRAND	RATE	NAMED IN
1	Epic	64.2%	185/288
2	Oracle Health	49.7%	143/288
3	Abridge	26.0%	75/288
4	athenahealth	25.7%	74/288
5	Microsoft Dragon Copilot	25.3%	73/288
6	Teladoc Health	23.6%	68/288
7	Suki	18.1%	52/288
8	Ambience Healthcare	14.2%	41/288
9	Waystar	12.2%	35/288
10	Amwell	11.8%	34/288
11	Commure	11.8%	34/288
12	InterSystems	11.1%	32/288
13	Caregility	10.8%	31/288
14	Nabla	10.8%	31/288
15	DeepScribe	10.4%	30/288

02 THE LEADERBOARD

The full list

Own-domain citation is the share of 288 grounded answers that cited the tracked name's own domains (subdomains included). Citation share is of all 2,586 citations. Question 7 ("Abridge vs Microsoft Dragon Copilot") names Abridge and Microsoft Dragon Copilot, so those counts include up to 12 answers each that name them by design. Without it, Epic (175/276) and Oracle Health (141/276) stay first and second; Abridge falls from 75/288 (3rd) to 63/276 (5th) and Microsoft Dragon Copilot from 73/288 (5th) to 61/276 (6th).

#	BRAND	NAMED IN	APPEARANCE RATE	95% INTERVAL	FIRST MENTION	OWN-DOMAIN CITATION	CITATION SHARE
1	Epic	185/288	64.2%	58.5–69.6%	2.4	2.1% (6/288)	0.2%
2	Oracle Health	143/288	49.7%	43.9–55.4%	3.5	0.7% (2/288)	0.1%
3	Abridge	75/288	26%	21.3–31.4%	2.2	2.4% (7/288)	0.3%
4	athenahealth	74/288	25.7%	21–31%	4.9	0% (0/288)	0%
5	Microsoft Dragon Copilot	73/288	25.3%	20.7–30.7%	3.1	0.7% (2/288)	0.1%
6	Teladoc Health	68/288	23.6%	19.1–28.8%	2.9	8.3% (24/288)	1.1%
7	Suki	52/288	18.1%	14–22.9%	4.8	3.5% (10/288)	0.5%
8	Ambience Healthcare	41/288	14.2%	10.7–18.7%	4.9	1% (3/288)	0.1%
9	Waystar	35/288	12.2%	8.9–16.4%	3.4	0.7% (2/288)	0.1%
10	Amwell	34/288	11.8%	8.6–16%	2.3	3.5% (10/288)	0.4%
11	Commure	34/288	11.8%	8.6–16%	6.3	3.1% (9/288)	0.5%
12	InterSystems	32/288	11.1%	8–15.3%	2.7	3.5% (10/288)	0.4%
13	Caregility	31/288	10.8%	7.7–14.9%	3.4	2.8% (8/288)	0.3%
14	Nabla	31/288	10.8%	7.7–14.9%	7.2	0% (0/288)	0%
15	DeepScribe	30/288	10.4%	7.4–14.5%	7.4	2.1% (6/288)	0.2%
16	Redox	27/288	9.4%	6.5–13.3%	2.3	1% (3/288)	0.2%
17	Hinge Health	25/288	8.7%	5.9–12.5%	2.3	1.7% (5/288)	0.2%
18	Health Gorilla	23/288	8%	5.4–11.7%	2.8	0% (0/288)	0%
19	R1 RCM	23/288	8%	5.4–11.7%	2.3	0% (0/288)	0%
20	Current Health	22/288	7.6%	5.1–11.3%	2.3	1.4% (4/288)	0.2%
21	Spring Health	22/288	7.6%	5.1–11.3%	2.5	1.4% (4/288)	0.2%
22	Health Recovery Solutions	21/288	7.3%	4.8–10.9%	2.1	3.5% (10/288)	0.4%
23	Sword Health	21/288	7.3%	4.8–10.9%	3	1.7% (5/288)	0.2%
24	Lyra Health	20/288	6.9%	4.5–10.5%	1.7	0.7% (2/288)	0.1%
25	Rhapsody	20/288	6.9%	4.5–10.5%	3.3	1.4% (4/288)	0.2%
26	Biofourmis	19/288	6.6%	4.3–10.1%	2.2	2.8% (8/288)	0.3%
27	AKASA	17/288	5.9%	3.7–9.2%	4.7	0% (0/288)	0%
28	Ensemble Health Partners	16/288	5.6%	3.4–8.8%	2.8	0.7% (2/288)	0.1%

THE LEADERBOARD

02 The full list (continued)

#	BRAND	NAMED IN	APPEARANCE RATE	95% INTERVAL	FIRST MENTION	OWN-DOMAIN CITATION	CITATION SHARE
29	FinThrive	15/288	5.2%	3.2–8.4%	3.9	0% (0/288)	0%
30	Omada Health	15/288	5.2%	3.2–8.4%	3.5	1.4% (4/288)	0.2%
31	Experian Health	13/288	4.5%	2.7–7.6%	4.2	0% (0/288)	0%
32	Qventus	12/288	4.2%	2.4–7.1%	2.1	1.7% (5/288)	0.2%
33	Maven Clinic	10/288	3.5%	1.9–6.3%	6	0.3% (1/288)	0%
34	Particle Health	10/288	3.5%	1.9–6.3%	3.1	0% (0/288)	0%
35	Validic	9/288	3.1%	1.7–5.8%	4.8	0% (0/288)	0%
36	Vocera	7/288	2.4%	1.2–4.9%	3.1	0.3% (1/288)	0%
37	Masimo	5/288	1.7%	0.7–4%	5.6	0% (0/288)	0%
38	Virta Health	4/288	1.4%	0.5–3.5%	6.3	0% (0/288)	0%

02 THE LEADERBOARD

Question group: Ambient AI scribes

60 returned four-engine answers to this group's 5 questions. No pooled group leader is asserted.

#	NAME	NAMED ANSWERS	RATE	95% INTERVAL	NAMED FIRST
1	Abridge	58/60	96.7%	88.6–99.1%	37
2	Microsoft Dragon Copilot	58/60	96.7%	88.6–99.1%	9
3	Epic	56/60	93.3%	84.1–97.4%	8
4	Oracle Health	45/60	75.0%	62.8–84.2%	0
5	Suki	44/60	73.3%	61.0–82.9%	2
6	athenahealth	40/60	66.7%	54.1–77.3%	2
7	Ambience Healthcare	31/60	51.7%	39.3–63.8%	0
8	Commure	31/60	51.7%	39.3–63.8%	2
9	DeepScribe	29/60	48.3%	36.2–60.7%	0
10	Nabla	27/60	45.0%	33.1–57.5%	0
11	Waystar	3/60	5.0%	1.7–13.7%	0
12	AKASA	0/60	0.0%	-0.0–6.0%	0
13	Amwell	0/60	0.0%	-0.0–6.0%	0
14	Biofourmis	0/60	0.0%	-0.0–6.0%	0
15	Caregility	0/60	0.0%	-0.0–6.0%	0
16	Current Health	0/60	0.0%	-0.0–6.0%	0
17	Ensemble Health Partners	0/60	0.0%	-0.0–6.0%	0
18	Experian Health	0/60	0.0%	-0.0–6.0%	0
19	FinThrive	0/60	0.0%	-0.0–6.0%	0
20	Health Gorilla	0/60	0.0%	-0.0–6.0%	0
21	Health Recovery Solutions	0/60	0.0%	-0.0–6.0%	0
22	Hinge Health	0/60	0.0%	-0.0–6.0%	0
23	InterSystems	0/60	0.0%	-0.0–6.0%	0
24	Lyra Health	0/60	0.0%	-0.0–6.0%	0
25	Masimo	0/60	0.0%	-0.0–6.0%	0
26	Maven Clinic	0/60	0.0%	-0.0–6.0%	0
27	Omada Health	0/60	0.0%	-0.0–6.0%	0
28	Particle Health	0/60	0.0%	-0.0–6.0%	0
29	Qventus	0/60	0.0%	-0.0–6.0%	0
30	R1 RCM	0/60	0.0%	-0.0–6.0%	0
31	Redox	0/60	0.0%	-0.0–6.0%	0
32	Rhapsody	0/60	0.0%	-0.0–6.0%	0
33	Spring Health	0/60	0.0%	-0.0–6.0%	0

02 THE LEADERBOARD

Question group: Remote patient monitoring

36 returned four-engine answers to this group's 3 questions. No pooled group leader is asserted.

#	NAME	NAMED ANSWERS	RATE	95% INTERVAL	NAMED FIRST
1	Health Recovery Solutions	21/36	58.3%	42.2–72.9%	8
2	Current Health	20/36	55.6%	39.6–70.5%	9
3	Biofourmis	17/36	47.2%	32.0–63.0%	7
4	Teladoc Health	14/36	38.9%	24.8–55.1%	1
5	Epic	11/36	30.6%	18.0–46.9%	1
6	Validic	9/36	25.0%	13.8–41.1%	0
7	Oracle Health	6/36	16.7%	7.9–31.9%	1
8	Masimo	5/36	13.9%	6.1–28.7%	1
9	Amwell	2/36	5.6%	1.5–18.1%	2
10	InterSystems	1/36	2.8%	0.5–14.2%	1
11	AKASA	0/36	0.0%	0.0–9.6%	0
12	Abridge	0/36	0.0%	0.0–9.6%	0
13	Ambience Healthcare	0/36	0.0%	0.0–9.6%	0
14	Caregility	0/36	0.0%	0.0–9.6%	0
15	Commure	0/36	0.0%	0.0–9.6%	0
16	DeepScribe	0/36	0.0%	0.0–9.6%	0
17	Ensemble Health Partners	0/36	0.0%	0.0–9.6%	0
18	Experian Health	0/36	0.0%	0.0–9.6%	0
19	FinThrive	0/36	0.0%	0.0–9.6%	0
20	Health Gorilla	0/36	0.0%	0.0–9.6%	0
21	Hinge Health	0/36	0.0%	0.0–9.6%	0
22	Lyra Health	0/36	0.0%	0.0–9.6%	0
23	Maven Clinic	0/36	0.0%	0.0–9.6%	0
24	Microsoft Dragon Copilot	0/36	0.0%	0.0–9.6%	0
25	Nabla	0/36	0.0%	0.0–9.6%	0
26	Omada Health	0/36	0.0%	0.0–9.6%	0
27	Particle Health	0/36	0.0%	0.0–9.6%	0
28	Qventus	0/36	0.0%	0.0–9.6%	0
29	R1 RCM	0/36	0.0%	0.0–9.6%	0
30	Redox	0/36	0.0%	0.0–9.6%	0
31	Rhapsody	0/36	0.0%	0.0–9.6%	0
32	Spring Health	0/36	0.0%	0.0–9.6%	0

02 THE LEADERBOARD

Question group: Virtual care

36 returned four-engine answers to this group's 3 questions. No pooled group leader is asserted.

#	NAME	NAMED ANSWERS	RATE	95% INTERVAL	NAMED FIRST
1	Teladoc Health	33/36	91.7%	78.2–97.1%	8
2	Caregility	31/36	86.1%	71.3–93.9%	4
3	Amwell	28/36	77.8%	61.9–88.3%	10
4	Epic	28/36	77.8%	61.9–88.3%	14
5	Oracle Health	23/36	63.9%	47.6–77.5%	0
6	athenahealth	14/36	38.9%	24.8–55.1%	0
7	Current Health	2/36	5.6%	1.5–18.1%	0
8	Biofourmis	1/36	2.8%	0.5–14.2%	0
9	Hinge Health	1/36	2.8%	0.5–14.2%	0
10	Vocera	1/36	2.8%	0.5–14.2%	0
11	AKASA	0/36	0.0%	0.0–9.6%	0
12	Abridge	0/36	0.0%	0.0–9.6%	0
13	Ambience Healthcare	0/36	0.0%	0.0–9.6%	0
14	Commure	0/36	0.0%	0.0–9.6%	0
15	DeepScribe	0/36	0.0%	0.0–9.6%	0
16	Ensemble Health Partners	0/36	0.0%	0.0–9.6%	0
17	Experian Health	0/36	0.0%	0.0–9.6%	0
18	FinThrive	0/36	0.0%	0.0–9.6%	0
19	Health Gorilla	0/36	0.0%	0.0–9.6%	0
20	Health Recovery Solutions	0/36	0.0%	0.0–9.6%	0
21	InterSystems	0/36	0.0%	0.0–9.6%	0
22	Lyra Health	0/36	0.0%	0.0–9.6%	0
23	Masimo	0/36	0.0%	0.0–9.6%	0
24	Maven Clinic	0/36	0.0%	0.0–9.6%	0
25	Microsoft Dragon Copilot	0/36	0.0%	0.0–9.6%	0
26	Nabla	0/36	0.0%	0.0–9.6%	0
27	Omada Health	0/36	0.0%	0.0–9.6%	0
28	Particle Health	0/36	0.0%	0.0–9.6%	0
29	Qventus	0/36	0.0%	0.0–9.6%	0
30	R1 RCM	0/36	0.0%	0.0–9.6%	0
31	Redox	0/36	0.0%	0.0–9.6%	0
32	Rhapsody	0/36	0.0%	0.0–9.6%	0
33	Spring Health	0/36	0.0%	0.0–9.6%	0

02 THE LEADERBOARD

Question group: Revenue cycle AI

36 returned four-engine answers to this group's 3 questions. No pooled group leader is asserted.

#	NAME	NAMED ANSWERS	RATE	95% INTERVAL	NAMED FIRST
1	Waystar	29/36	80.6%	65.0–90.2%	8
2	R1 RCM	23/36	63.9%	47.6–77.5%	9
3	Epic	18/36	50.0%	34.5–65.5%	9
4	Ensemble Health Partners	16/36	44.4%	29.5–60.4%	5
5	FinThrive	15/36	41.7%	27.1–57.8%	0
6	AKASA	14/36	38.9%	24.8–55.1%	1
7	Experian Health	13/36	36.1%	22.5–52.4%	1
8	Oracle Health	12/36	33.3%	20.2–49.7%	0
9	Abridge	4/36	11.1%	4.4–25.3%	3
10	athenahealth	4/36	11.1%	4.4–25.3%	0
11	Microsoft Dragon Copilot	3/36	8.3%	2.9–21.8%	0
12	Ambience Healthcare	0/36	0.0%	0.0–9.6%	0
13	Amwell	0/36	0.0%	0.0–9.6%	0
14	Biofourmis	0/36	0.0%	0.0–9.6%	0
15	Caregility	0/36	0.0%	0.0–9.6%	0
16	Commure	0/36	0.0%	0.0–9.6%	0
17	Current Health	0/36	0.0%	0.0–9.6%	0
18	DeepScribe	0/36	0.0%	0.0–9.6%	0
19	Health Gorilla	0/36	0.0%	0.0–9.6%	0
20	Health Recovery Solutions	0/36	0.0%	0.0–9.6%	0
21	Hinge Health	0/36	0.0%	0.0–9.6%	0
22	InterSystems	0/36	0.0%	0.0–9.6%	0
23	Lyra Health	0/36	0.0%	0.0–9.6%	0
24	Masimo	0/36	0.0%	0.0–9.6%	0
25	Maven Clinic	0/36	0.0%	0.0–9.6%	0
26	Nabla	0/36	0.0%	0.0–9.6%	0
27	Omada Health	0/36	0.0%	0.0–9.6%	0
28	Particle Health	0/36	0.0%	0.0–9.6%	0
29	Qventus	0/36	0.0%	0.0–9.6%	0
30	Redox	0/36	0.0%	0.0–9.6%	0
31	Rhapsody	0/36	0.0%	0.0–9.6%	0
32	Spring Health	0/36	0.0%	0.0–9.6%	0
33	Suki	0/36	0.0%	0.0–9.6%	0

THE LEADERBOARD

02 Question group: Interoperability

36 returned four-engine answers to this group's 3 questions. No pooled group leader is asserted.

#	NAME	NAMED ANSWERS	RATE	95% INTERVAL	NAMED FIRST
1	Epic	32/36	88.9%	74.7–95.6%	12
2	InterSystems	31/36	86.1%	71.3–93.9%	7
3	Redox	27/36	75.0%	58.9–86.2%	13
4	Oracle Health	26/36	72.2%	56.0–84.2%	1
5	Health Gorilla	23/36	63.9%	47.6–77.5%	0
6	Rhapsody	20/36	55.6%	39.6–70.5%	3
7	Particle Health	10/36	27.8%	15.8–44.0%	0
8	athenahealth	7/36	19.4%	9.8–35.0%	0
9	AKASA	0/36	0.0%	0.0–9.6%	0
10	Abridge	0/36	0.0%	0.0–9.6%	0
11	Ambience Healthcare	0/36	0.0%	0.0–9.6%	0
12	Amwell	0/36	0.0%	0.0–9.6%	0
13	Biofourmis	0/36	0.0%	0.0–9.6%	0
14	Caregility	0/36	0.0%	0.0–9.6%	0
15	Commure	0/36	0.0%	0.0–9.6%	0
16	Current Health	0/36	0.0%	0.0–9.6%	0
17	DeepScribe	0/36	0.0%	0.0–9.6%	0
18	Ensemble Health Partners	0/36	0.0%	0.0–9.6%	0
19	Experian Health	0/36	0.0%	0.0–9.6%	0
20	FinThrive	0/36	0.0%	0.0–9.6%	0
21	Health Recovery Solutions	0/36	0.0%	0.0–9.6%	0
22	Hinge Health	0/36	0.0%	0.0–9.6%	0
23	Lyra Health	0/36	0.0%	0.0–9.6%	0
24	Masimo	0/36	0.0%	0.0–9.6%	0
25	Maven Clinic	0/36	0.0%	0.0–9.6%	0
26	Microsoft Dragon Copilot	0/36	0.0%	0.0–9.6%	0
27	Nabla	0/36	0.0%	0.0–9.6%	0
28	Omada Health	0/36	0.0%	0.0–9.6%	0
29	Qventus	0/36	0.0%	0.0–9.6%	0
30	R1 RCM	0/36	0.0%	0.0–9.6%	0
31	Spring Health	0/36	0.0%	0.0–9.6%	0
32	Suki	0/36	0.0%	0.0–9.6%	0
33	Sword Health	0/36	0.0%	0.0–9.6%	0

02 THE LEADERBOARD

Question group: Clinical workflow

48 returned four-engine answers to this group's 4 questions. No pooled group leader is asserted.

#	NAME	NAMED ANSWERS	RATE	95% INTERVAL	NAMED FIRST
1	Epic	40/48	83.3%	70.4–91.3%	21
2	Oracle Health	31/48	64.6%	50.4–76.6%	3
3	Abridge	13/48	27.1%	16.6–41.0%	8
4	Microsoft Dragon Copilot	12/48	25.0%	14.9–38.8%	2
5	Qventus	12/48	25.0%	14.9–38.8%	9
6	Ambience Healthcare	10/48	20.8%	11.7–34.3%	1
7	athenahealth	9/48	18.8%	10.2–31.9%	0
8	Suki	8/48	16.7%	8.7–29.6%	1
9	Vocera	6/48	12.5%	5.9–24.7%	0
10	Nabla	4/48	8.3%	3.3–19.6%	0
11	AKASA	3/48	6.3%	2.1–16.8%	0
12	Commure	3/48	6.3%	2.1–16.8%	0
13	Waystar	3/48	6.3%	2.1–16.8%	0
14	DeepScribe	1/48	2.1%	0.4–10.9%	0
15	Hinge Health	1/48	2.1%	0.4–10.9%	0
16	Omada Health	1/48	2.1%	0.4–10.9%	0
17	Teladoc Health	1/48	2.1%	0.4–10.9%	0
18	Amwell	0/48	0.0%	0.0–7.4%	0
19	Biofourmis	0/48	0.0%	0.0–7.4%	0
20	Caregility	0/48	0.0%	0.0–7.4%	0
21	Current Health	0/48	0.0%	0.0–7.4%	0
22	Ensemble Health Partners	0/48	0.0%	0.0–7.4%	0
23	Experian Health	0/48	0.0%	0.0–7.4%	0
24	FinThrive	0/48	0.0%	0.0–7.4%	0
25	Health Gorilla	0/48	0.0%	0.0–7.4%	0
26	Health Recovery Solutions	0/48	0.0%	0.0–7.4%	0
27	InterSystems	0/48	0.0%	0.0–7.4%	0
28	Lyra Health	0/48	0.0%	0.0–7.4%	0
29	Masimo	0/48	0.0%	0.0–7.4%	0
30	Maven Clinic	0/48	0.0%	0.0–7.4%	0
31	Particle Health	0/48	0.0%	0.0–7.4%	0
32	R1 RCM	0/48	0.0%	0.0–7.4%	0
33	Redox	0/48	0.0%	0.0–7.4%	0

02 THE LEADERBOARD

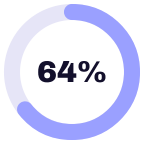
Question group: Employer digital health

36 returned four-engine answers to this group's 3 questions. No pooled group leader is asserted.

#	NAME	NAMED ANSWERS	RATE	95% INTERVAL	NAMED FIRST
1	Hinge Health	23/36	63.9%	47.6–77.5%	15
2	Spring Health	22/36	61.1%	44.9–75.2%	4
3	Sword Health	21/36	58.3%	42.2–72.9%	0
4	Lyra Health	20/36	55.6%	39.6–70.5%	11
5	Teladoc Health	20/36	55.6%	39.6–70.5%	6
6	Omada Health	14/36	38.9%	24.8–55.1%	0
7	Maven Clinic	10/36	27.8%	15.8–44.0%	0
8	Amwell	4/36	11.1%	4.4–25.3%	0
9	Virta Health	4/36	11.1%	4.4–25.3%	0
10	Biofourmis	1/36	2.8%	0.5–14.2%	0
11	AKASA	0/36	0.0%	0.0–9.6%	0
12	Abridge	0/36	0.0%	0.0–9.6%	0
13	Ambience Healthcare	0/36	0.0%	0.0–9.6%	0
14	Caregility	0/36	0.0%	0.0–9.6%	0
15	Commure	0/36	0.0%	0.0–9.6%	0
16	Current Health	0/36	0.0%	0.0–9.6%	0
17	DeepScribe	0/36	0.0%	0.0–9.6%	0
18	Ensemble Health Partners	0/36	0.0%	0.0–9.6%	0
19	Epic	0/36	0.0%	0.0–9.6%	0
20	Experian Health	0/36	0.0%	0.0–9.6%	0
21	FinThrive	0/36	0.0%	0.0–9.6%	0
22	Health Gorilla	0/36	0.0%	0.0–9.6%	0
23	Health Recovery Solutions	0/36	0.0%	0.0–9.6%	0
24	InterSystems	0/36	0.0%	0.0–9.6%	0
25	Masimo	0/36	0.0%	0.0–9.6%	0
26	Microsoft Dragon Copilot	0/36	0.0%	0.0–9.6%	0
27	Nabla	0/36	0.0%	0.0–9.6%	0
28	Oracle Health	0/36	0.0%	0.0–9.6%	0
29	Particle Health	0/36	0.0%	0.0–9.6%	0
30	Qventus	0/36	0.0%	0.0–9.6%	0
31	R1 RCM	0/36	0.0%	0.0–9.6%	0
32	Redox	0/36	0.0%	0.0–9.6%	0

PROFILES

03 The top eight, side by side



RANK 1

Epic

185/288 answers · 95% CI 58.5–69.6%

2.4	2.1%	0.2%
first-mention position	owned-domain citation (6/288)	citation share



RANK 2

Oracle Health

143/288 answers · 95% CI 43.9–55.4%

3.5	0.7%	0.1%
first-mention position	owned-domain citation (2/288)	citation share

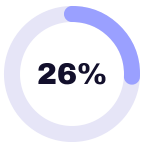


RANK 3

Abridge

75/288 answers · 95% CI 21.3–31.4%

2.2	2.4%	0.3%
first-mention position	owned-domain citation (7/288)	citation share



RANK 4

athenahealth

74/288 answers · 95% CI 21–31%

4.9	0%	0%
first-mention position	owned-domain citation (0/288)	citation share



RANK 5

Microsoft Dragon Copilot

73/288 answers · 95% CI 20.7–30.7%

3.1	0.7%	0.1%
first-mention position	owned-domain citation (2/288)	citation share

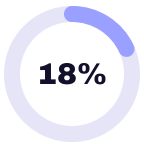


RANK 6

Teladoc Health

68/288 answers · 95% CI 19.1–28.8%

2.9	8.3%	1.1%
first-mention position	owned-domain citation (24/288)	citation share

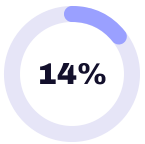


RANK 7

Suki

52/288 answers · 95% CI 14–22.9%

4.8	3.5%	0.5%
first-mention position	owned-domain citation (10/288)	citation share



RANK 8

Ambience Healthcare

41/288 answers · 95% CI 10.7–18.7%

4.9	1%	0.1%
first-mention position	owned-domain citation (3/288)	citation share

04 HOW THE ENGINES DIFFER

Same questions, different answers

The four engines named the leading names at similar rates.

ChatGPT

	72 ASKED	72 RETURNED	72 GROUNDED
Epic			**61.1%**
Oracle Health			**51.4%**
Teladoc Health			**29.2%**
athenahealth			**26.4%**
Microsoft Dragon Copilot			**20.8%**
Abridge			**19.4%**

Claude

	72 ASKED	72 RETURNED	72 GROUNDED
Epic			**73.6%**
Oracle Health			**62.5%**
athenahealth			**30.6%**
Abridge			**29.2%**
Microsoft Dragon Copilot			**29.2%**
Teladoc Health			**20.8%**

Gemini

	72 ASKED	72 RETURNED	72 GROUNDED
Epic			**66.7%**
Oracle Health			**50%**
Abridge			**26.4%**
athenahealth			**26.4%**
Teladoc Health			**25%**
Microsoft Dragon Copilot			**23.6%**

Perplexity

	72 ASKED	72 RETURNED	72 GROUNDED
Epic			**55.6%**
Oracle Health			**34.7%**
Abridge			**29.2%**
Microsoft Dragon Copilot			**27.8%**
athenahealth			**19.4%**
Teladoc Health			**19.4%**

GOOGLE AI OVERVIEWS

05 The fifth engine

Google AI Overviews were captured through 66 U.S. desktop searches and scored only where an overview appeared, so five-engine figures use 288 + 65 = 353 answers.



TRIGGER RATE

Google AI Overviews appeared on 65 of 66 searches (98.5%, CI 91.9–99.7%). The other search showed no overview. Within the 65 overviews, Epic was named in 48 (73.8%), Oracle Health was named in 30 (46.2%), Abridge was named in 16 (24.6%), Microsoft Dragon Copilot was named in 13 (20%). linkedin.com was the most-cited source, with 5 citations and an appearance in 5 of 65 overviews.

FIVE-ENGINE RANK (FOUR-ENGINE RANK IN ARROWS)

1	Epic	66.0%	=
2	Oracle Health	49.0%	=
3	Abridge	25.8%	=
4	Microsoft Dragon Copilot	24.4%	▲ 1
5	athenahealth	22.1%	▼ 1
6	Teladoc Health	21.0%	=
7	Suki	16.1%	=
8	Ambience Healthcare	14.2%	=
9	Waystar	11.3%	=
10	Amwell	11.0%	=

LEADERS BY QUESTION

06 Who each question surfaces first

Six questions from the set. Each tile uses that question's own four-engine answers as the denominator.

Q01 · 12 ANSWERS

Oracle Health 100%

TIED WITH EPIC

Epic	100%
athenahealth	91.7%

AI Overview shown on 3 of 3 searches

Q02 · 12 ANSWERS

Abridge 100%

TIED WITH MICROSOFT DRAGON COPILOT, EPIC

Microsoft Dragon Copilot	100%
Epic	100%

AI Overview shown on 3 of 3 searches

Q03 · 12 ANSWERS

Current Health 100%

Health Recovery Solutions	91.7%
Teladoc Health	75%

AI Overview shown on 2 of 3 searches

Q04 · 12 ANSWERS

Amwell 100%

TIED WITH TELADOC HEALTH, CAREGILITY

Teladoc Health	100%
Caregility	100%

AI Overview shown on 3 of 3 searches

Q05 · 12 ANSWERS

Epic 100%

TIED WITH WAYSTAR

Waystar	100%
Experian Health	83.3%

AI Overview shown on 3 of 3 searches

Q06 · 12 ANSWERS

Redox 100%

TIED WITH INTERSYSTEMS

InterSystems	100%
Rhapsody	91.7%

AI Overview shown on 3 of 3 searches

07

WHO THE ENGINES CITE

Most-cited domains

The four engines produced 2,586 citations in total. beckershospitalreview.com was cited most often, with 89 citations (3.4%) across 77 answers. Next came keragon.com (54), pmc.ncbi.nlm.nih.gov (43), klasresearch.com (42), guideflow.com (40), en.wikipedia.org (38).

FOUR AI ENGINES · SHARE OF 288 GROUNDED ANSWERS

beckershospitalrevie...	**26.7%**
keragon.com	**17.7%**
klasresearch.com	**12.8%**
pmc.ncbi.nlm.nih.gov	**11.1%**
guideflow.com	**10.8%**
omnimd.com	**10.8%**
en.wikipedia.org	**10.4%**
techtarget.com	**8.7%**
teladochealth.com	**8.3%**
fiercehealthcare.com	**8.3%**

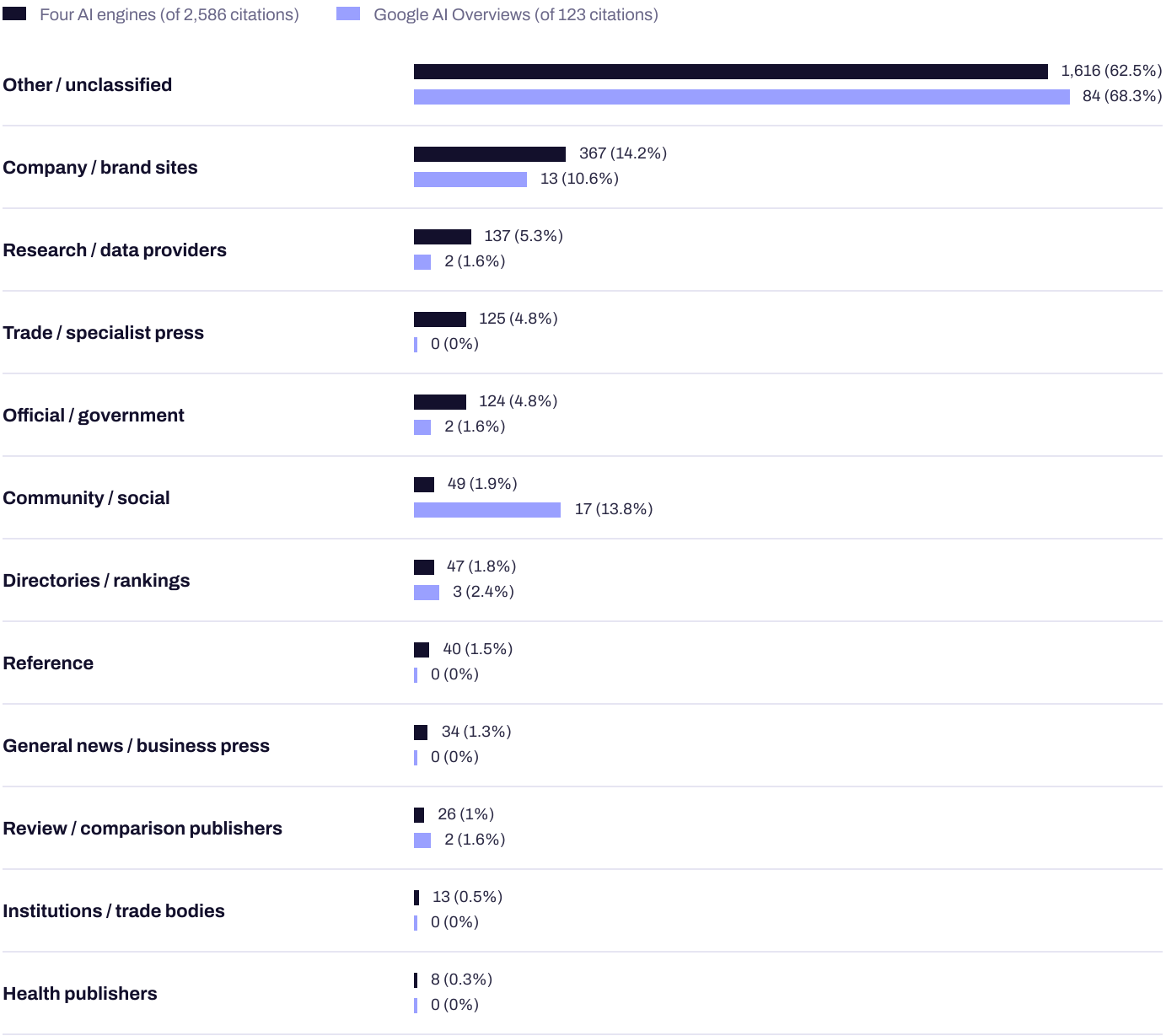
GOOGLE AI OVERVIEWS · SHARE OF 65 OVERVIEWS

linkedin.com	**7.7%**
reddit.com	**4.6%**
youtube.com	**4.6%**
medigy.com	**4.6%**
provationmedical.com	**4.6%**
marketplace.aviahealth.c...	**3.1%**
1bioshealth.com	**3.1%**
ambiencehealthcare.com	**3.1%**
availity.com	**3.1%**
avasure.com	**3.1%**

07 WHO THE ENGINES CITE

Citation share by source type

Share of all citations by the type of site cited.



08

WHAT THE DATA SUGGESTS

How can health tech vendors improve their AI visibility?

These steps follow from the measured results above. They describe what the engines cited in this study and are not a guarantee of results.

STEP	WHAT THIS STUDY MEASURED
Put your facts on your own domain.	Teladoc Health's own domains were cited in 8.3% of grounded answers, Suki's in 3.5% and InterSystems' in 3.5%.
Keep your facts accurate on the sites engines cite.	The most-cited sites other than the tracked names' own were beckershospitalreview.com (in 26.7% of grounded answers), keragon.com (17.7%), klasresearch.com (12.8%), pmc.ncbi.nlm.nih.gov (11.1%) and guideflow.com (10.8%). Research and data providers supplied 5.3% of citations and trade and specialist press 4.8%.
Check each engine separately.	Claude named Oracle Health in 62.5% of answers against 34.7% on Perplexity. Claude named Epic in 73.6% of answers against 55.6% on Perplexity.
Do not ignore video and community sites.	Community and social sites supplied 2.4% of Google AI Overview citations against 1.9% in the four chat engines. linkedin.com was cited in 7.7% of overviews, reddit.com in 4.6% and youtube.com in 4.6%.
Watch names outside the tracked list.	MEDITECH (24 answers), Optum (17 answers), Modern Health (15 answers) and Innovaccer (13 answers) were named often but were not tracked.
Re-run the same questions every month.	Compare counts and intervals, not ranks. The 24 questions are in the appendix.

QUESTIONS PEOPLE ASK

09 What AI answers

Q1 Which health tech vendors appear in these AI answers?

Epic: 185/288 returned four-engine answers (64.2%; 95% interval 58.5–69.6%).

Q2 Which tracked name is named first most often?

Epic was the first vendor named in 65 of 288 answers, with an average first position of 2.4.

Q3 How often do Google AI Overviews appear for these questions?

An overview appeared on 65 of 66 searches (98.5%, CI 91.9–99.7%). Within those 65 overviews, Epic was named most often, in 48 (73.8%).

Q4 Which sources do the engines cite?

Across 2,586 four-engine citations, beckershospitalreview.com was cited most (89 citations, in 77 of 288 grounded answers), followed by keragon.com (54 citations).

Q5 Do the four engines agree?

Largely. No tracked name differed by more than 12 points between engines.

METHODOLOGY

10 How this study was measured

24	×	3	×	4	=	288	+	66
questions		runs each		AI engines		answers		Google searches · 65 AI Overviews

24 questions asked three times on each of ChatGPT, Claude, Gemini and Perplexity, measured November 6 to 7, 2026. United States, English; Google retrieval uses desktop results. Models: gpt-5-mini, claude-sonnet-5-5, gemini-3.6-flash only, sonar-pro. Google AI Overviews come from DataForSEO, not inferred chat answers. Appearance counts returned text, including ungrounded answers; citation rates use grounded answers. Longer overlapping names suppress shorter ones; First mention is the earliest eligible name order. Own-domain rates include declared domains and subdomains; shared parent scopes may count for multiple names and cannot be summed as unique citations.

ENGINE	MODEL IDS CALLED	ASKED	RETURNED	GROUNDED
ChatGPT	gpt-5-mini	72	72	72
Claude	claude-sonnet-5-5	72	72	72
Gemini	gemini-3.6-flash	72	72	72
Perplexity	sonar-pro	72	72	72
Google AI Overviews	DataForSEO Google SERP (live, advanced)	66	65 shown	65

Own-domain citations count a domain plus all its subdomains, with the same rule in every table.

METRIC DEFINITIONS

- Appearance rate: answers naming the tracked name ÷ answers returned, with Wilson 95% intervals.
- First mention: average order in which the tracked name first appears (1 = first).
- Own-domain citation: grounded answers citing the tracked name's domains ÷ grounded answers.
- Citation share: citations to the tracked name's domains ÷ all citations.

LIMITATIONS

- Only 38 tracked vendors are ranked; results are not an exhaustive market ranking.
- Only the tracked vendors were scored. The untracked vendors named most often were MEDITECH (24 answers), Optum (17 answers) and Modern Health (15 answers).
- 354 of 360 planned results were returned: 6 of 72 AI Overview lookups were excluded after three attempts because Google search retrieval failed or returned incomplete results. They are not counted as no-overview results.
- 66 successful Google searches: 65 overviews shown; 1 without an overview. Failures are excluded, not scored as zero.
- All returned chat answers had search sources.
- Question 7 ("Abridge vs Microsoft Dragon Copilot") names Abridge and Microsoft Dragon Copilot, so those counts include up to 12 answers each that name them by design. Without it, Epic (175/276) and Oracle Health (141/276) stay first and second; Abridge falls from 75/288 (3rd) to 63/276 (5th) and Microsoft Dragon Copilot from 73/288 (5th) to 61/276 (6th).
- Source types use Company / brand sites only for verified official sites; other unresolved sites are Other / unclassified.
- Wilson 95% intervals are descriptive; overlapping leading intervals do not establish a sole leader. Measurements do not endorse medical, legal, financial or product claims.
- Augmedix (Commure), Cerner (Oracle Health), Nuance DAX (Microsoft Dragon Copilot) and Vocera (Stryker) counted under the current names with former names as aliases. Best Buy sold Current Health back to a co-founder in June 2025. The index counts how often names appear and makes no medical or safety claim.
- Google Shopping and unresolved google.com/goto links are excluded from cited sources; original URLs remain in the evidence.
- Answers were collected through each engine's API using the model IDs listed in the methodology. The consumer ChatGPT, Claude, Gemini and Perplexity apps can answer differently.

APPENDIX

A The 24 questions

Questions marked "Core question" are the original study questions, asked word for word. The others are added neutral questions.

#	QUESTION	GROUP	SOURCE
01	**What is the best AI scribe for a rural health system?**	Ambient AI scribes	CORE QUESTION
02	**Best ambient clinical documentation tools for hospitals**	Ambient AI scribes	CORE QUESTION
03	**Which remote patient monitoring platforms do health systems use?**	Remote patient monitoring	CORE QUESTION
04	**Best virtual care platforms for health systems**	Virtual care	CORE QUESTION
05	**Which revenue cycle management AI vendors are most used by hospitals?**	Revenue cycle AI	CORE QUESTION
06	**Best healthcare interoperability platforms**	Interoperability	CORE QUESTION
07	**Abridge vs Microsoft Dragon Copilot**	Ambient AI scribes	CORE QUESTION
08	**Which health AI companies should a CIO evaluate in 2026?**	Clinical workflow	CORE QUESTION
09	**Best clinical workflow software for nurses**	Clinical workflow	CORE QUESTION
10	**Top digital health companies for employers**	Employer digital health	CORE QUESTION
11	**Which ambient AI scribes work with hospital EHR systems?**	Ambient AI scribes	ADDED QUESTION
12	**Which AI documentation tools do outpatient clinics use?**	Ambient AI scribes	ADDED QUESTION
13	**Which remote patient monitoring companies support chronic care management?**	Remote patient monitoring	ADDED QUESTION
14	**Which hospital-at-home platforms do health systems use?**	Remote patient monitoring	ADDED QUESTION
15	**Which telehealth platforms integrate with hospital EHRs?**	Virtual care	ADDED QUESTION
16	**Which virtual nursing platforms do hospitals use?**	Virtual care	ADDED QUESTION
17	**Which companies use AI to automate prior authorization?**	Revenue cycle AI	ADDED QUESTION
18	**Which revenue cycle outsourcing companies do health systems use?**	Revenue cycle AI	ADDED QUESTION
19	**Which FHIR API platforms do health tech companies use?**	Interoperability	ADDED QUESTION
20	**Which health information exchange vendors are most used in the US?**	Interoperability	ADDED QUESTION
21	**Which EHR vendors have the largest hospital market share?**	Clinical workflow	ADDED QUESTION
22	**Which hospital operations software uses AI for capacity management?**	Clinical workflow	ADDED QUESTION
23	**Which musculoskeletal digital health companies do employers use?**	Employer digital health	ADDED QUESTION
24	**Which mental health benefits platforms do large employers offer?**	Employer digital health	ADDED QUESTION

5W

5W PUBLIC RELATIONS · RESEARCH

Health Tech Vendors Index 2.0

Measured November 6 to 7, 2026 · 5W Public Relations

WEB
5wpr.com

RESEARCH
5wpr.com/research